


**GOVERNMENT OF JAMMU AND KASHMIR
OFFICE OF THE REGIONAL TRANSPORT OFFICER,
KASHMIR.**

1. M/s Western Bus Service.
2. M/s Kashmir Motor Drivers Association.
3. M/s Haji Peer Transport Company.
4. M/s Western Motor Transport Company.
5. M/s Star Transport Company.
6. M/s Shahanshah Transport Company.

No. RTO/K/MV/ 0035-40
Subject: Complaint against Transport Associations.

Dated: 01.12.2022

This office has received numerous complaints from the passengers **via mail, telephone, whatsapp etc** that many passengers are smoking inside the Buses/Mini Buses and the conductors of the passenger vehicles are misbehaving with the passengers. In this connection, you are directed not to allow any passenger for smoking inside the vehicle and the conductors be directed to behave with the passengers smoothly, further that **No Smoking** sign boards be affixed inside the vehicles. Strict action shall be taken against the Transport Company if any complaint is received henceforth, which may lead to suspension of route permit/ suspension of driving license and fine as per the Motor Vehicle Act and Rules.


Asstt. Regional Transport Officer,
Srinagar.